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Appendix 1 RCA excel sheet

Order ID	contact person	date ordered	Expenses	Shipment from	Shipment To	Rootcause mentioned in email	Additional Comments	Preliminary analysis	RCA comments	INBOUND/OUTBOUND	Final Analysis	week num
XF23037C52		12-03-2023	€ 330.00	Gumotex Automotive Myjava s.r.o.	Faurecia Interior Systems	supplier backlogs for these parts? Yes	We increased the requirements from item B00257G and the supplier doesn't have capacity.	Supplier	Supplier GUMOTEX	Inbound	Supplier/cARRIER responsibility issue	11
ID23037F9I		13-03-2023	€ 800.00	DB Schenker	BMW AG Werk Regensburg	After the move of the trade parts to Schenker the BMW trucking company wasn't able to send trucks to the new address. Fault by BMW not to update their system, we are unable to recharge the cost due to outstanding invoices from the trucking company to us.	Changes are made, truck ordering works at the moment	Logistics		Outbound	Program issues	11
ID23037F80		13-03-2023	€ 1,050.00	DB Schenker	BMW AG Werk Regensburg	After the move of the trade parts to Schenker the BMW trucking company wasn't able to send trucks to the new address. Fault by BMW not to update their system, we are unable to recharge the cost due to outstanding invoices from the trucking company to us.	Changes are made, truck ordering works at the moment	Logistics		Outbound	Program issues	11
ID23037CNK		13-03-2023	€ 374.00	Gumotex Automotive Myjava s.r.o.	Faurecia Interior Systems Bohemia	They don't have capacity to supply our demands.		Supplier		Inbound	Supplier/cARRIER responsibility issue	11
AP2303769M		13-03-2023	€ 700.00	Raben Transport s.r.o.	Faurecia Interior Systems	unable to unload the empties, Forwarders refused to unload.	solved. The logistics area was improved and regular flow was established.	Logistics		Inbound	Supplier/cARRIER responsibility issue	11
AP23037GA1		13-03-2023	€ 700.00	Raben Transport s.r.o.	Faurecia Interior Systems	unable to unload the empties, Forwarders refused to unload.	solved. The logistics flow was improved and regular flow was established.	Logistics		Inbound	Supplier/cARRIER responsibility issue	11
AP23037H30		13-03-2023	€ 647.00	Faurecia Int. Syst.	D-D park					Outbound		11
ID23037C68		13-03-2023	€ 245.00	Faurecia Int. Syst. Bohemia	Jaguar Land Rover Slovakia s.r.o.					Outbound		11

Appendix 2 Total weekly special transports costs

Week number	Total cost
11	24661
12	12039.25
13	16071.47
14	15550
15	17294.61
16	22074.89
17	29648.68
18	19277
19	13345.65
20	15418
21	9860
22	5389
23	3383
24	10664.25
25	15349.5
26	16820.25
27	20173
28	22018.5
29	27159
30	9465
31	11343
32	5954
33	10471.5
34	11748
35	16573.5

Appendix 3 Count of top 3 root cause issues on a weekly basis

Week Number	Production issues	Inventory issues, bom issues	Supplier/carrier responsibility issue
11	7	5	5
12	4	9	7
13	7	9	5
14	10	8	4
15	4	4	5
16	5	9	4
17	11	10	3
18	4	3	6
19	11	4	3
20	7	2	2
21	5	4	
22	6	1	1
23	3	2	1
24	7	1	1
25	13		
26	10		1
27	10	1	2
28	13	3	
29	4	6	7
30	2	2	
31	2	2	
32	2	3	
33	6	3	
34	6	3	2
35	6	2	
36	3	2	
37	11	1	1
39		1	
40		1	
Grand Total	179	101	60