

Dear colleague,

Please find couple of minutes to fill in below questionnaire. Aim of this survey is to gather reliable data for my diploma thesis that deals with matters of cooperation and communication in virtual teams.

This survey is anonymous and is used solely for an academic purpose. Therefore please be as honest as possible while answering the questions.

To answer majority of questions a rating scale is used:

Strongly agree, Agree, Somewhat agree, Neither Agree nor Disagree, Somewhat disagree, Disagree, Strongly disagree.

Please chose one option to answer the questions.

A question must be completed before you can move on to the next one.

Thank you

Marek Vít

Rating scale:

1) Strongly agree 2) Agree 3) Somewhat agree 4) Neither Agree nor Disagree 5) Somewhat disagree 6) Disagree 7) Strongly disagree.

1. My teammates are qualified to do their job.

Strongly agree Agree Somewhat agree Neither Agree or Disagree Somewhat disagree Disagree Strongly disagree

2. My teammates know what they are doing.

Strongly agree Agree Somewhat agree Neither Agree or Disagree Somewhat disagree Disagree Strongly disagree

3. I have faith in the abilities of my teammates.

Strongly agree Agree Somewhat agree Neither Agree or Disagree Somewhat disagree Disagree Strongly disagree

4. My teammates keep their promises.

Strongly agree Agree Somewhat agree Neither Agree or Disagree Somewhat disagree Disagree Strongly disagree

5. I know what to expect from my team.

Strongly agree Agree Somewhat agree Neither Agree or Disagree Somewhat disagree Disagree Strongly disagree

6. My teammates are reliable.

Strongly agree Agree Somewhat agree Neither Agree or Disagree Somewhat disagree Disagree Strongly disagree

7. My teammates are capable at their jobs.

Strongly agree Agree Somewhat agree Neither Agree or Disagree Somewhat disagree Disagree Strongly disagree

8. I feel self-confident communicating with my colleagues in English.

Strongly agree Agree Somewhat agree Neither Agree or Disagree Somewhat disagree Disagree Strongly disagree

9. I do not encounter misunderstanding while communicating in foreign language.

Strongly agree Agree Somewhat agree Neither Agree or Disagree Somewhat disagree Disagree Strongly disagree

10. I think regular face-to-face communication is important for good team performance.

Strongly agree Agree Somewhat agree Neither Agree or Disagree Somewhat disagree Disagree Strongly disagree

11. Communication within the virtual team is effective.

Strongly agree Agree Somewhat agree Neither Agree or Disagree Somewhat disagree Disagree Strongly disagree

12. My teammates are reachable whenever I need them.

Strongly agree Agree Somewhat agree Neither Agree or Disagree Somewhat disagree Disagree Strongly disagree

13. Order the communication tools by your preference.

Change the order according to your preference (1. - most important, last - least important).

___ HPSC

___ Phone call

___ E-mail

___ Skype

_____ - Name, if any, another preferred communication tool.

14. My teammates share willingly information and knowledge with each other.

Strongly agree Agree Somewhat agree Neither Agree or Disagree Somewhat disagree Disagree Strongly disagree

15. My teammates are actively engaged at work.

Strongly agree Agree Somewhat agree Neither Agree or Disagree Somewhat disagree Disagree Strongly disagree

16. There is high level of collaboration at workplace.

Strongly agree Agree Somewhat agree Neither Agree or Disagree Somewhat disagree Disagree Strongly disagree

17. We are able to solve conflicts in a constructive way.

Strongly agree Agree Somewhat agree Neither Agree or Disagree Somewhat disagree Disagree Strongly disagree

18. My teammates can work on their own tasks without the help of others (They are independent).

Strongly agree Agree Somewhat agree Neither Agree or Disagree Somewhat disagree Disagree Strongly disagree

19. My teammates offer me their assistance.

Strongly agree Agree Somewhat agree Neither Agree or Disagree Somewhat disagree Disagree Strongly disagree

20. Do you know the name of your virtual team leader?

YES NO

21. I communicate with my virtual team leader regularly.

Strongly agree Agree Somewhat agree Neither Agree or Disagree Somewhat disagree Disagree Strongly disagree

22. The quantity of communication with my virtual team leader is sufficient.

Strongly agree Agree Somewhat agree Neither Agree or Disagree Somewhat disagree Disagree Strongly disagree

23. Virtual team leader communicates team goals clearly.

Strongly agree Agree Somewhat agree Neither Agree or Disagree Somewhat disagree Disagree Strongly disagree

24. My virtual team leader has sufficient information about the team members' work.

Strongly agree Agree Somewhat agree Neither Agree or Disagree Somewhat disagree Disagree Strongly disagree

25. Virtual team leader communicates all important changes / news.

Strongly agree Agree Somewhat agree Neither Agree or Disagree Somewhat disagree Disagree Strongly disagree

Additional questions

Have you ever worked in a virtual team before? If Yes, how long?

YES _____ NO

How long have you been working as an Oracle database administrator?

Based on CEFR standard (Common European Framework of Reference for Languages) how you rate your level of English?

A1 A2 B1 B2 C1 C2