

# Appendix

## Structured Questionnaire

This Survey is to understand the level internet usage for the health care and the satisfaction of the patients.

### NOTE:

Names in the survey will be kept completely anonymous and will not be displayed or shared with anyone. This Survey is completely for educational purpose.

Fill the form and tick the appropriate boxes.

### Name of Person

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### Age Group

18-45	
46-60	
Over 60	

### Gender

Male	
Female	

**Education**

Basic	
Intermediate	
Advance	

**Internet Connection**

Yes	
No	

**Health Status**

Good	
Better	
Best	

**Any disease**

Yes	
No	

**Do you use the internet for the health care consultation?**

Yes	
No	

**Do you contact the doctor about the online result after using internet based health care system?**

Yes	
No	

### Satisfaction with GP

<b>Parameters</b>	<b>Unsatisfied (1)</b>	<b>Partially satisfied (2)</b>	<b>Fully Satisfied (3)</b>
Explanations of doctor or GP recommendation			
Participation in decision with GP			
Time duration spent with GP			
Overall Satisfaction With GP			

### Number of visits to GP Per year

Never or once	
2-3 times	
More than 3 times	

### Life style suggestions

Never	
Sometimes	
Always	

### Satisfaction with the health care system

<b>Parameters</b>	<b>Not satisfied at all (1)</b>	<b>Not very Satisfied (2)</b>	<b>Quite satisfied (3)</b>	<b>Very Satisfied (4)</b>	<b>Fully Satisfied (5)</b>
Overall satisfaction with health care system					
Knowledge about health care services					

### Return to the administrative system due to inefficiency

Always	
Sometimes	
Never	

**Any comments / suggestions / opinions (Remember, your comments will be anonymous)**

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**Thank You for your precious time to fill up this survey.**