

Diploma Thesis Evaluation

Title: The Assessment, Evaluation and Development of E-government in the Republic of Kosovo

Author: Valeart Doli

Reviewer: Ing. Tereza Otčenášková, BA

Evaluative criteria	Mark			
	1	2	3	4
Goal and its definition	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Theoretical seriousness	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Demand on practical skills and time requirement	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Methodical adequacy and its application	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Logical structuring	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Formal setting and requisites	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Language and terminological level	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Utilization of sources, citation, bibliography setting	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Student´s contribution	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Results utility in theory or in practice	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Partial comments and suggestions:

The discussed issues within the master thesis are relevant as well as useful from the theoretical and practical perspective. The author provides a very good analysis of the discussed issues. The thesis is logically structured. It is also comprehensible and fluent. Nevertheless, there are particular drawbacks especially related to the language. The attention should be paid to the grammatical issues (especially linked with tenses). Moreover, the abbreviated versions of verbs (it's, don't, didn't, etc.) should not appear.

Questions:

Have you or will you share the results of your research with relevant institutions/people?
Will you participate in the implementation of the suggested recommendations?

Are you going to conduct repetitive research to see the progress and change in E-government efficiency?

Overall assessment and classification reasoning:

The topic is highly relevant considering the current trends together with the necessity to enhance the efficiency of E-government concept regardless the country. The author used relatively a lot of resources what contributes significantly especially to the theoretical

part. Furthermore, there are various practical implications discussed. These facts brings the value added to the audience. The fact that used abbreviations are explained in the overview at the beginning of the thesis is worthy as well. Another benefit is definitely well developed theoretical background, the introduction of current approaches, the uniqueness of the topic and also the description of various electronic services available in Kosovo. These can serve as examples and inspiration for other countries.

The conducted research brought particular interesting findings. Moreover, the value added in the implementation of EU27+ methodology is worthy from the perspective of international benchmarking or another assessment methodologies. The research results from Kosovo are compared with EU27+ ones what reveals interesting perspectives of the discussed issues. Even though the research results provide the value added for practitioners, they also possess noteworthy drawbacks. The representativeness of the research sample is not sufficient. The author should have covered more categories of respondents. Furthermore, the total number of interviewees should have been higher in pursuit to provide more relevant, specific and reliable results.

Generally, there is some scope for particular improvements. Nevertheless, the author proved the appropriate level of analysis of the analysed discussed topic and the thesis has a proper extent and value added. Moreover, the results are usable for the practical purposes and can enhance also the whole field.

Suggested classification: excellent

Hradec Králové, 17th May 2015

Signature