

Appendix A Questionnaire form

Questionnaire

on the topic of health insurance for foreigners in the Czech Republic

The survey is conducted as part of writing a diploma thesis at the Czech University of Life Sciences in Prague (ČZU). The final version of the work, in which the results of the survey will be used, will be in the public domain and available for review in the university's thesis catalog. The work can help to attract the public attention to the issue of medical care for foreigners in the Czech Republic. The survey is anonymous, so please provide honest and complete answers.

Attention! Only foreigners from third countries (Ukraine, Russia, Kazakhstan, Uzbekistan, Belarus, etc.) who have been living in the Czech Republic for more than a year on the basis of a long-term or permanent residence permit (dlouhodobý pobyt / trvalý pobyt) can take part in the survey. In connection with the goal of the thesis, the survey **is not** intended for citizens of Ukraine with a visa of patience (viza strpění) / for the purpose of temporary protection (za účelem dočasné ochrany), as well as to foreigners who have acquired Czech citizenship.

Thanks in advance for your time!

1. What's your gender
 - male
 - female

2. Your age (indicate the number of completed years):
..... years old

3. Are you a citizen/citizen of:
 - Ukraine
 - Russian Federation
 - Republic of Kazakhstan
 - The Republic of Belarus
 - Other country:

4. How long have you been living in the Czech Republic?
- 1-2 years
 - 3-4 years
 - 5-6 years
 - 7-8 years old
 - Over 8 years
5. What city in the Czech Republic do you currently live in?
- Prague
 - Brno
 - Pilsen
 - Another city:
6. What type of residence permit do you have in the Czech Republic?
- Long-term stay (dlouhodobý pobyt)
 - Permanent residence (trvalý pobyt)
7. What is your current purpose of stay in the Czech Republic:
- Education
 - Work (employment)
 - Business (company / own-account worker)
 - Family reunion
 - Permanent residence
 - Other:

Questions about health insurance in the Czech Republic

8. What is your current health insurance?
- VZP
 - pVZP
 - MAXIMA
 - Slavia
 - UNIQA

- ERGO
- Other:
- Difficult to answer

9. Do you think that your medical insurance covers a sufficient amount of medical services?

- Absolutely not – 0
- Probably not – 0,25
- Medium – 0,5
- Rather yes – 0,75
- Exactly yes – 1
- Difficult to answer

10. How would you rate the quality of communication with the insurance company?

- Very bad
- rather bad
- Medium
- rather good
- Very well
- I didn't have to contact the insurance company

11. Who pays for your health insurance currently?

- I myself
- The employer, completely
- Employer and me
- Husband / wife
- Parents

12. How would you rate the cost of your health insurance in the Czech Republic?

- Very expensive
- Rather expensive
- Medium
- Rather cheap

- Very cheap
- Difficult to answer

13. Do you have debts / unpaid invoices for medical services in the Czech Republic that were not covered by insurance?

- Yes
- Not
- I do not want to answer

14. Would you like other health insurance?

- Absolutely not
- Probably not
- Medium
- Rather yes
- Exactly yes
- Difficult to answer

List the advantages and disadvantages that you think your health insurance has:

.....

.....

.....

Questions about health care in the Czech Republic

15. How would you rate the quality of medicine in the Czech Republic in general?

- Very bad
- Rather bad
- Average
- Rather good
- Very good
- Difficult to answer

16. Do you think you are receiving medical care/contacting doctors in the Czech Republic:

- Often
- Rarely
- Never

17. Indicate the type of medical care that you received in the Czech Republic, and which, in your opinion, was the most significant:

- I have never received medical assistance in the Czech Republic
- Dental services
- Accompanying pregnancy and childbirth
- Non-surgical treatment of injuries (wounds, fractures, dislocations, etc.)
- Operations related to injuries
- Elective surgeries (e.g. chronic diseases)
- Emergency operations (eg appendicitis)
- Testing, ultrasound, x-rays, MRI, etc.
- Own answer:

.....

- Difficult to answer

18. Estimate how much it costs you personally to visit a doctor and medical services in the Czech Republic?

- Very expensive
- Rather expensive
- Medium
- Rather cheap
- Very cheap
- Difficult to answer

19. In your opinion, is the quality of medical care for Czech citizens and foreigners from third countries different?

- Not exactly different
- Rather no different

- Neither yes nor no
- Rather different
- Exactly different
- Difficult to answer

20. Have you personally encountered situations in the Czech Republic when, as a foreigner, you were denied medical assistance / you received medical assistance in insufficient volume or quality? If yes, please briefly describe the situation:

- Not
- Yes:

.....
.....

21. Remember, was there a case during your stay in the Czech Republic when you were sick and needed medical attention, but did not visit a doctor in the Czech Republic?

- Yes
- Not
- Difficult to answer
- I never got sick during my stay in the Czech Republic

22. How often did things like those described above happen during your stay in the Czech Republic?

- Never
- once
- Sometimes
- In most cases
- I have not had such cases.

23. What was the reason why you did not see a doctor in the Czech Republic? Indicate how the given reason matches your situation

	Absolutely not	Probably not	Neither yes nor no	Rather yes	Exactly yes
I assumed I could heal/recover myself					
I don't like going to doctors in general					
I feel embarrassed and for that reason I don't go to the doctor					
I do not trust the qualifications of doctors in the Czech Republic					
I have visited /I'm going to visit a doctor in my country					
I don't know the Czech language well enough					
Waiting times for doctors in the Czech Republic are very long					
I know my insurance doesn't cover this doctor's visit					
I don't know if insurance covers such visits to the doctor and decided not to risk my finances					
I don't have enough money / I don't want to spend money on visiting a doctor in the Czech Republic					

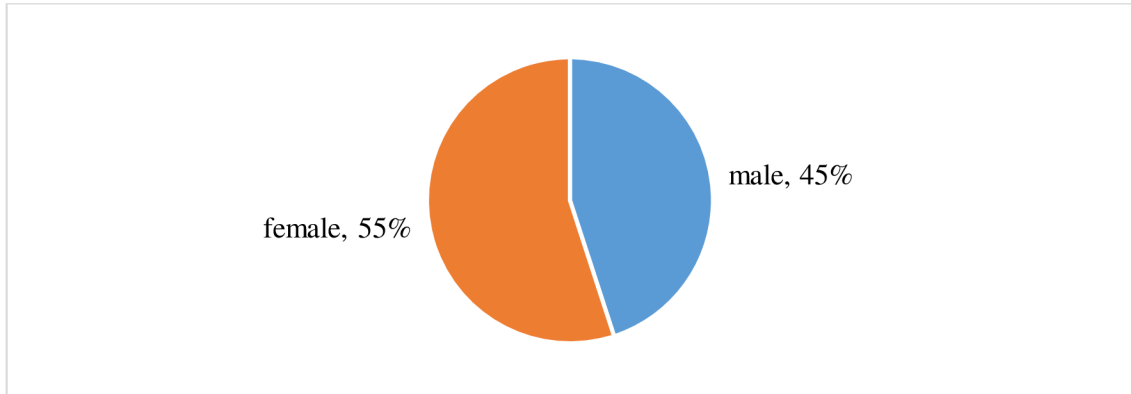
24. How did you resolve the above situation?

- No way
- Self-medication
- Consulted a doctor in another country
- Appealed to friends/relatives who work in medicine
- I have not had such situations.

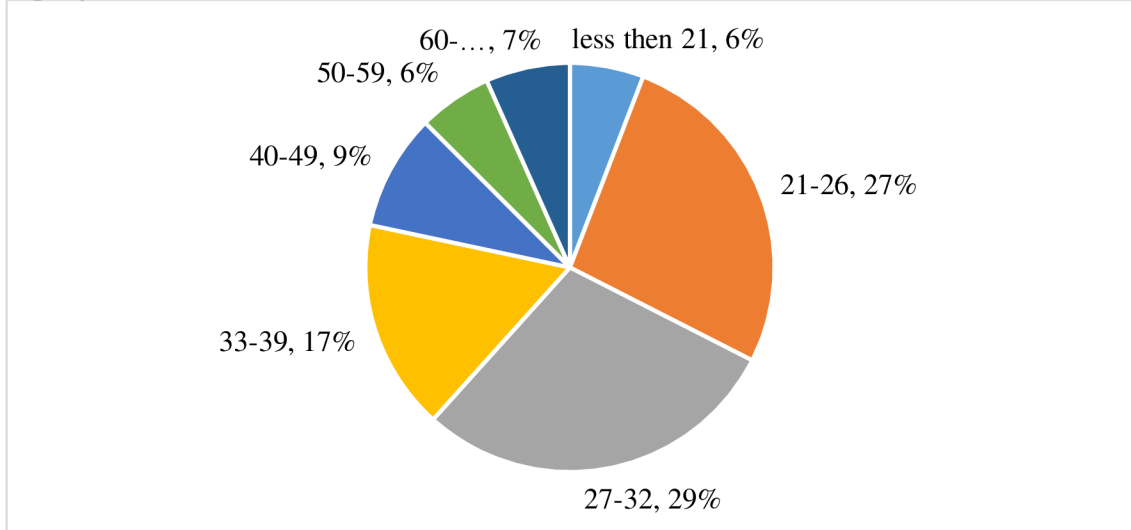
Thank you for your responses!

Appendix B Characteristics of respondents

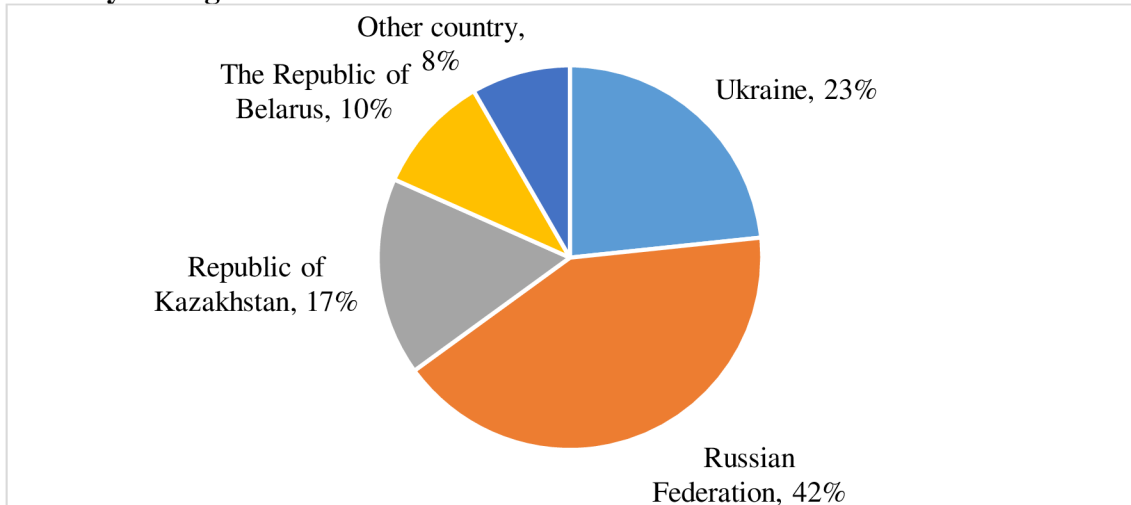
Gender:



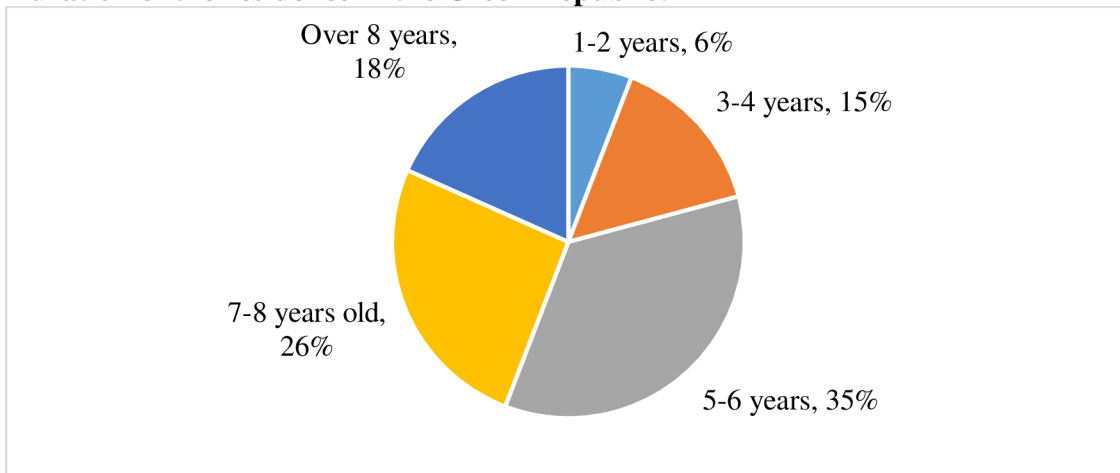
Age (years):



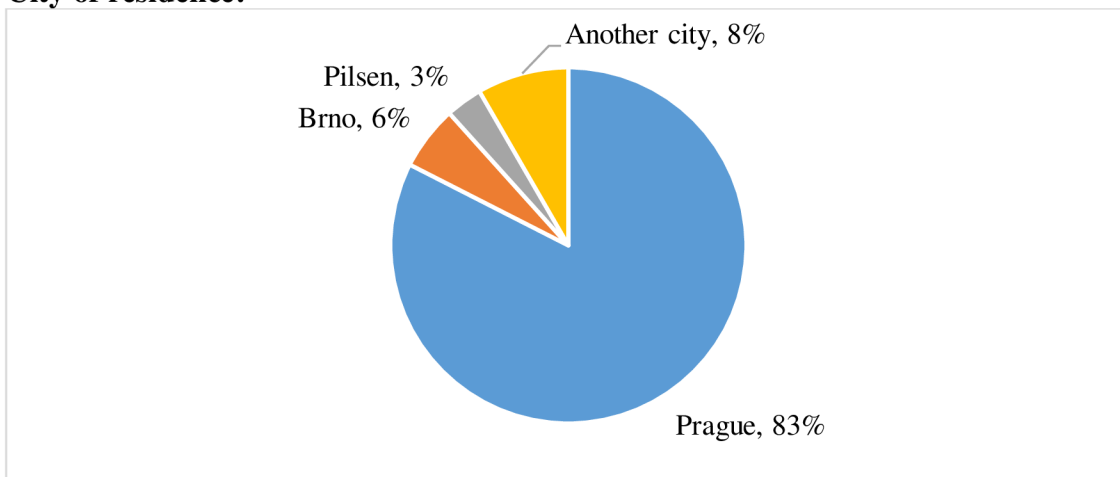
Country of origin:



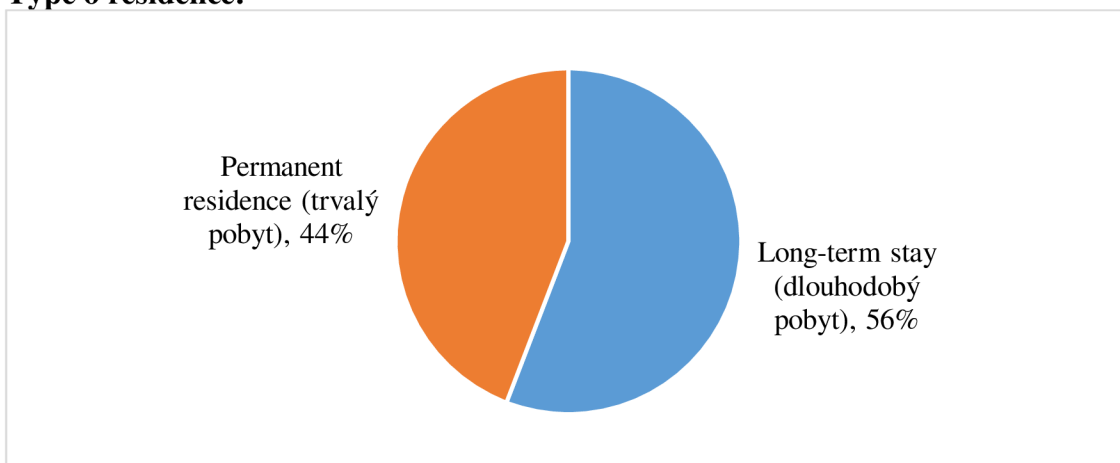
Duration of the residence in the Czech Republic:



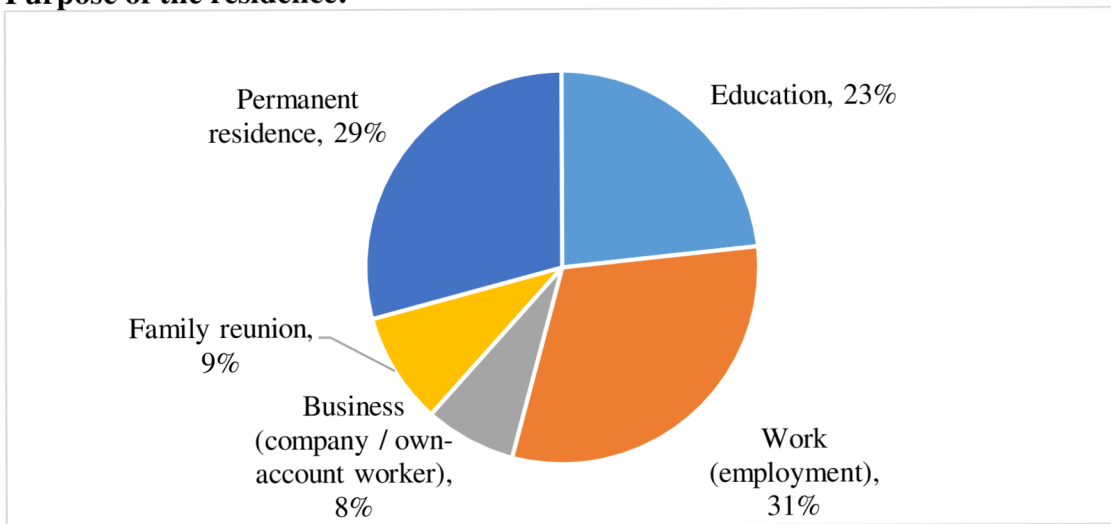
City of residence:



Type of residence:



Purpose of the residence:



Source: own processin