

8.0 APENDIX

8.1 Definition of Terms

1. Africa: a continent between the Atlantic and Indian Oceans, and south of Europe.
2. Concept: a general idea, notion.
3. Corporate: relating to a particular large company.
4. Impact: the strong effect that something has on a situation, person.
5. Responsibility: the state of being answerable, or accountable for something within one's control or management.
6. Social: relating to or characterized by friendly companionship or relations.

8.1.1 List of Acronyms & Abbreviation

CSR : Corporate Social Responsibility

SPDC : Shell Petroleum Development Company

CAMA : Companies and Allied Matters Act

CNL : Chevron Nigeria Limited

NGO : Non Governmental Organization

OECD :Organization for Economic Cooperation and Development

ESG : Environmental Social And Governance

EU: European Union

MOU: Memorandum of Understanding

GMOU: Global Memorandum of Understanding

8.2 Transcript of interviews

Performance of Corporate Social Responsibilities by Chevron Nigeria Limited does not reduce external conflicts in their area of operation.

	The implementation of development project has led to a reduction of conflict between the host community and your company.	Social responsibility performance is a worthwhile activity for the promotion of harmony, peace and uninterrupted operations	If social responsibility performance is satisfactory carried out by CNL's operation will not be interrupted.	Vandalism and other negative reaction by the people in the environment is direct response of CNL's refusal to be socially responsive by way of embarking on developments project.	Vandalism and negative reactions from the community towards CNL are a direct response to the company's refusal to be socially responsible and embark on development projects in the area.
Agreed	29	53	23	46	81
Disagreed	25	21	20	24	41

Adequacy of the current Corporate Social Responsibilities performance by Chevron Nigeria Limited.

	The current level of CSR Project carried by Chevron Nigeria Limited is not satisfactory.	The current level of CSR Project carried by Chevron Nigeria Limited is not satisfactory.	Chevron Nigeria Limited employs delay and other exploitative tactics in carrying out CSR project
Agreed	35	55	59
Disagreed	42	39	53

Non performance of Corporate Social Responsibilities on the impact of Chevron Nigeria Limited's operations.

	Non performance of CSR leads to confrontation, vandalism and conflict on CNL's operation.	Non performance of CSR has always led to loss of lives, property, closure and low activity.	Performance of Corporate Social Responsibility (CSR) is crucial for ensuring peace, progress, and high operational activities of Chevron Nigeria Limited (CNL) in their area of operation
Agreed	81	112	93
Disagree	-	6	5

Adequacy of the current Corporate Social Responsibilities performance by Shell Petroleum Development Company Limited.

	The current level of CSR Project carried by Shell Petroleum Development Company Limited. is not satisfactory.	Shell Petroleum Development Company Limited officials and the company do not show wholesome sincerity in the planning and identification of projects, hence they carry out project that are not satisfactorily done.	Shell Petroleum Development Company Limited employs delay and other exploitative tactics in carrying out CSR project
Agreed	85	61	63
Disagreed	18	10	18

Non performance of Corporate Social Responsibilities on the impact of Shell Petroleum Development Company's operations.

	Non performance of CSR leads to confrontation, vandalization and conflict on SPDC's operation.	Non performance of CSR has always led to loss of lives, property, closure and low activity.	Performance of CSR is a prerequisite for peace, progress and high operational activities of SPDC in their area of operation.
Agreed	90	84	71
Disagreed	3	6	1

Performance of Corporate Social Responsibilities by Chevron Nigeria Limited does not reduce external conflicts in their area of operation.

	The implementation of development project has led to a reduction of conflict between the host community and your company.	Social responsibility performance is a worthwhile activity for the promotion of harmony, peace and uninterrupted operations.	If social responsibility performance is satisfactory carried out Shell Petroleum Development Company Limited operation will not be interrupted.	Vandalization and other negative reaction by the people in the environment is direct response of Shell Petroleum Development Company's refusal to be socially responsive by way of embarking on developments project.	Social responsibility performance should take cognisance of the level of environmental degradation in order to elicit host community's approval.
Agreed	29		44	40	19
Disagreed	12		16	19	11

