Appendix

from 1 (the worst) to 5 (the best)

The examples of the questions from the surveys for the International and Korean students.

Qu	estions for International students
respons us to m	nestionnaire is for all international students who participated in exchange program in South Korea. All your ses will help me to estimate work of buddy system, International office and University in general. It will definitly help hake adoptation period going more smoothly and less strasful for new incoming exchange students. Thank you for hoperation!
1)	Which year you were at study exchange? Please, write it down *
Кратки	ий ответ
2)	Did you have a buddy in Korea? *
O Ye	es es
O No	0
3)	How many times approx. you met him/her in person? *
Кратки	ий ответ
4)	Was his/her information useful for your everyday life during exchange? *

5) How quick he/she was replying to your questions?*
within an hour
within few hours
within 1 day
within several days
within 1 week
never
6) After how long did you start to feel more comfortable in in the new environment?
1 week
2 weeks
1 month
never
7) What was the most difficult for you during your stay? *
transportation
language barrier
culture differences
8) Have you experienced a culture shock during your stay? If yes, please provide details about when you experienced it and in what form
Развернутый ответ

Развернутый от	вет					
10) What e	exactly you	r buddy help	oed you with	? *		
transportati	on					
pick up in th	ne airport					
checking in	the dormitory					
with the doc	cuments					
some urgen	t help					
•			ctions with y 1 (the worst	_		o adapt
	1	2	3	4	5	
	\circ	0	0	0	0	
•		availability o rst) to 5 (the	f informatio e best)	n provided b	y the Intern	ationa
	1	2	3	4	5	
	0	0	0	0	0	
-		quality of inf rst) to 5 (the	ormation pro best)	ovided by th	e Internatio	nal
	1	2	3	4	5	
	\circ	0	0	0	\circ	

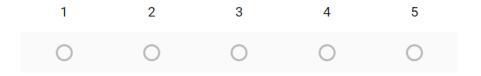
14) How was the information provided by the International Office? *							
ovia emails	O via emails						
ovia univers	ity website						
via verbal o	communication						
Другое							
	elevant was) to 5 (the b	the informatest)	ation from th	ne Internatio	onal Office?	from 1	
	1	2	3	4	5		
	0	0	0	0	0		
16) How up to date was the information from the International Office? from 1 (the worst) to 5 (the best)							
	1	2	3	4	5		
	0	\circ	0	\circ	\circ		
17) To what extent did the interactions with the International Office helped you to adapt to the foreign environment? from 1 (the worst) to 5 (the best)							
	1	2	3	4	5		
	0	\circ	\circ	\circ	\circ		

18) Please, evaluate availability of information provided by teachers. from 1 (the worst) to 5 (the best)									
	1	2	3	4	5				
	\circ	\circ	\circ	\circ	\circ				
	19) Please, evaluate quality of information provided by teachers. from 1 (the worst) to 5 (the best)								
	1	2	3	4	5				
	\circ	\circ	\circ	\circ	0				
20) How was the information provided by teachers? * Via emails Via university website Via verbal communication Другое									
21) How relevant was the information by teachers? from 1 (the worst) to 5 (the best)									
	1	2	3	4	5				
	\circ	\circ	\circ	\circ	\circ				

22)	How up to date was the information by teachers? from 1 (the worst) to	5
(the	best)	

1	2	3	4	5
0	\circ	\circ	\circ	0

23) To what extent did the interactions with the teachers helped you to adapt to the foreign environment? from 1 (the worst) to 5 (the best)



24) In your opinion, what important information was missing? *