Questionnaire

- 1. How old are you ?
- a) Under 18 years old
- b) 18-30 years old
- c) 30-60 years old
- d) Above 60 years old
- 2. What is your gender?
- a) Male
- b) Female
- 3. What is your highest educational level?
- a) Highschool degree or lower
- b) Bachelor's degree
- c) Master's degree
- d) Doctorate and higher
- 4. What region do you live?
- a) Urban area
- b) Rural area
- 5. What is your occupation?
- a) Students
- b) Part-time jobs
- c) Full-time jobs
- d) Freelancers
- e) Retired
- 6. What is your monthly income?

- a) Less than 300\$
- b) 301-500\$
- c) 501\$-1000\$
- d) More than 1000\$
- 7. How often do you shop online on e-commerce platforms?
- a) 4 or less than 4 times per month
- b) more than 4 times per month
- 8. Which e-commerce platform do you use the most?
- a) Shopee
- b) Tiki
- c) Lazada
- d) Tiktok Shop
- e) Other
- 9. What types of products do you usually shop for on e-commerce sites?
- a) Electronic equipment
- b) Fashion (Clothes, shoes,...)
- c) Groceries
- d) Furniture and houses
- e) Health and Beauty
- f) Other (please specify)
- 10. Do you frequently consider price as a deciding factor in your e-commerce purchases?
- a) yes
- b) no
- 11. Does the variety of products on e-commerce platforms influence your purchasing decision?

a) yes

b) no

12. How much do you trust the security and privacy of your information when using e-commerce platform?

- a) low trust
- b) moderate trust
- c) high trust

13. Would you be more likely to make a purchase on e-commerce platform if there were more local brands?

a) yes

b) no

14. Do you find mobile shopping convenient?

a) yes

b) no

- 15. Which factors that you consider when deciding to shop through e-commerce platforms?
- a) Variety of products (Rate from 1-5)
- b) Mobile Accessibility (Rate from 1-5)

c) Price (Rate from 1-5)

- d) Web design (Rate from 1-5)
- e) Trust and privacy (Rate from 1-5)
- f) Digital payment (Rate from 1-5)
- g) Local brand presence (Rate from 1-5)